

# George Clare Surgery Patient Participation Group Meeting

## Thursday 18<sup>th</sup> May 5pm

**Present from George Clare Surgery:** Melissa Morley (Practice Manager), Tanya Claridge (Clinical Manager), Shannon Munns (PA to the Management Team), Dr Kathryn Garnham, Emma Robinson (Administrator), Mary Hutson (Social Prescriber) & Linda Scales (Social Prescriber).

Present from PPG: Julie Pope (PPG Chair) & Ron Hodson

### Agenda:

1. Recruitment Update
2. Covid vaccination figures
3. Building reconfiguration update
4. Updated sign and internal board
5. Enhanced Access 23/34
6. Integrated Neighbourhood
7. 23/24 Contacts
8. Social Prescribing Update
9. AOB

1. Melissa Morley started the meeting on a positive note we have been really successful and are just undergoing final recruitment checks to have an additional Advanced Nurse Practitioner join the practice 3 days per week, have also recently recruited a healthcare assistant 3 days per week and hope to have a nurse joining us 2 days per week.
2. Update from Tanya Claridge re covid vaccination progress: We have done over 750 out of 1500 eligible patients. We hope to be finished vaccinating by the end of June and will continue to put clinics on between now and then depending on uptake.
3. Building Reconfiguration is ongoing. We have managed to secure Lloyd George tambour units from a local practice which are twice the height of our current units making storage space a little easier hopefully. We have been advised that planning permission will be required for an additional window to go into our storage/admin room we have proposed alongside the 2 additional clinical rooms. Given the costs we have made the decision at this stage to not add a window but to ensure the room is fit for future proofing purposes with the necessary electrics and a sink as we may proceed with this at a later date. We hope to now start making progress with this project.
4. Ron Hodson raised a query around the day's clinician's work and we used to have a grid detailing this. Melissa Morley will produce a new version and ask that this is circulated with the minutes and can be uploaded as we previously had to the surgery website.
5. We have recently posted on Facebook our updated external board on the gravel area; we now have a generic Welcome to George Clare Surgery sign. Internally the board just inside the corridor has had the GPs assigned to each of the coloured rooms removed as this is no longer correct and looks much tidier than taking it down or trying to cover up with new names.
6. Enhanced Access 2023/2024 will continue to be provided by West Cambs Federation who have assured us they have the staffing to provide this service from a smaller number of hub locations for our full number of hours required per week. Our closest locations will be March and St Ives. We hope this will benefit our Reception Teams when offering patients appointments for evenings and weekends and increase capacity.

7. Melissa Morley asked if Julie Pope could provide an update from the recent Integrated Neighbourhood meeting as we note she is now chair for the IN. Julie has agreed to the position for 3 meetings (3 over 6 months) and then review. Julie gave an overview of projects currently running
  - i. Frailty project had gone so well they are currently looking for bigger premises to run this from.
  - ii. There is a focus on family's project with the Social Prescribers.
  - iii. 2.5k funding from Clarion Futures to run cooking at home programmes.
  - iv. Recent dementia survey has launched which Julie Pope had seen we are advertising on our FB page, texts have also gone out to patients/carers and this is available in the waiting room.
  - v. There are new and different groups being planned but it is just seeing what is already out there and ensuring there is no overlap and joining everything up.
  - vi. Melissa Morley hopes to attend the upcoming meetings.
8. 2023/24 Contracts. Melissa Morley advised the group that we would not be carrying out an update this month and may require an interim meeting either via teams or face to face prior to the next meeting to discuss our plan for access. Ron Hodson and Julie Pope are both happy to meet in person.
9. Social Prescribing update provided by our new Social Prescriber Linda Scales and Mary Hutson.
  - i. Linda gave an introduction into her role. Linda joined the practice in January and has now been working at the practice 4 months.
  - ii. The team are currently working on creating some short simple health walks in conjunction with the Ramblers Association under the Fenland District Council umbrella and active fenland. The aim is to get people outside and connecting with each other and link the walks in with the coffee and chat at the library. There will be short walks initially and for those feeling more energetic they hope they can continue another lap or adapt the route to extend the walk. In the long-run potentially the group will be run by a volunteer. Linda Scales, Mary Hutson and the practice Care Co-ordinator Leia Watson will be running these walking groups initially.
  - iii. The Social Prescribing Team also have a monthly presence at the food bank and library.
  - iv. The team have been offered the use of the North Cambridgeshire Training hub foyer but they can only commit to this until September and it will then be reviewed again.
  - v. MIND currently have no capacity for a mood café in Chatteris but the Social Prescribers are hoping to evidence this need and then hopefully they may then reconsider.
  - vi. In addition to working with patients a staff survey has taken place to see if any of the staff would be happy to do staff wellbeing walks.
10. AOB
  - i. Ron Hodson raised if we thought it would be beneficial members of the PPG writing to the local MP re issues with space and capacity at GCS. Melissa Morley raised given the recent document where the PCN has been assessed for additional capacity and the large number of questions

and queries the Partners and Management have surrounding this and the long-term plan at present they do not feel it would be beneficial but following a response we can feedback to the PPG and review the situation.

**Date of the next PPG Meeting: Thursday 21<sup>ST</sup> July 5pm via Microsoft Teams**  
Agenda and link to follow.